



# Mental Health and Disability Services Redesign 2011

## Intellectual & Developmental Disabilities Workgroup Agenda

Tuesday, October 18, 2011

10:00 am – 3:15 pm

United Way of Central Iowa  
1111 Ninth Street  
Des Moines, IA 50314

### AGENDA

- I. Introductions of Workgroup Members, Facilitator, and Members of the Public (Co-Chairs)
- II. Approval of Minutes of Workforce Meeting on October 4th, 2011
- III. Overview of Agenda (Co-Chairs)
  - Review results of Workforce discussion and recommendations
  - Topics for discussion
    1. Best practice and trends: Provider Qualifications and Provider Monitoring
    2. Provider Qualifications and Monitoring key decision points
    3. Provider Qualifications and Monitoring workgroup recommendations
  - 1. Review of all workgroup recommendations (handout)
- IV. Review of Questions and Information Requests from Workforce Meeting (Lilia Teninty)
  2. Supports Intensity Scale Administration (handout)
- V. Overview of Best Practice in Provider Qualifications and Provider Monitoring (Lilia Teninty) (PPT handout)
  - Provider Qualification and Monitoring: What it is and why states do it.
  - Trends and Best Practices:
    - Decentralization of monitoring from institution to community based services

- States have fewer resources and more reporting requirements, e.g., CMS waiver assurances for provision of HCBS (posted resource: CMS 1915(c) application)
- Standardized processes that cover required areas of performance oversight and leave no gaps
- Minimally intrusive and as unduplicative as possible
- Community based services examine outcomes of service delivery
- Recruit sufficient provider pool to assure choice of providers, culturally competent service delivery, option to self direct services, evidence based services
- Recognize excellence and sanction poor performers
- State use of accreditation (posted resource: Accreditation study)
- Self directed services and monitoring independent providers (posted resource: Monitoring Independent Providers)

VI. Lunch & Break

VII. Group Discussion of Key Decision Points and Recommendations (Lilia Teninty)

VIII. Review of all workgroup recommendations (handout)

- Eligibility
- Performance Measures and Quality Outcomes
- Core Services
- Workforce
- Provider Qualifications and Monitoring

IX. Public Comment Session (Co-Chairs)

X. Adjourn

\*There will also be a 15 minute public comment session following the morning session prior to breaking for lunch.

## **KEY QUESTIONS FOR WORKGROUP TO CONSIDER IN PREPARATION FOR THE SESSION:**

Please think about:

- How can provider qualifications and monitoring efforts support desired outcomes?
- What expectations should the state have regarding quality improvement practices within provider organizations?
- What steps can be taken to measure individual outcomes across settings (i.e., ICFs/MR, community residences, etc.) What is the best tool to use to monitor individual outcomes?
- Is the state's reliance on accreditation bodies sufficient to ensure quality?
- What data does the accreditation body make available to the state to ensure adequate oversight and remediation of problems?
- What monitoring functions are best performed at the local, regional, and state level?
- To what extent can these functions be streamlined? What infrastructure changes or improvements would be needed to support this effort?
- What types of technical assistance can be made available to providers enhance quality
- What is the best way to make the information generated from quality assurance efforts transparent? How should information be shared with the public?
- How can Iowa take advantage of existing resources?